

Talent Trust help missionaries be their best. In addition to our core insurance offerings we provide all missionaries with access to services that improve their physical, mental, and financial health. Talent Trust currently have 2 free services that do this:

1. FiTT gives missionaries free access to fitness and nutrition trainers as well as other health resources to improve their physical fitness.
2. Thrive Together gives missionaries free access to certified coaches who will meet with them along with a group of their peers to work through similar situations they are all going through.

These services have wider value for both users, Talent Trust, as well as the coaches and trainers.

This position will both manage and develop these services as well as explore if there are other key services that would benefit the missions community and be a strategic fit for Talent Trust. This is an opportunity for someone with a passion for seeing others reach their potential as well as someone with the passion to develop a community that will benefit others (physically, and in other areas of life).

What you will be doing

- Creating and implementing strategies that result in greater adoption, sharing, and growing these services, and building a community amongst the users.
 1. Promoting the services.
 2. Setting up a process for people joining the service.
 3. Supporting the sign up process and helping people get set up.
 4. Using surveys to gather feedback on developing the services.
 5. Managing website and form updates for the services.
- Overseeing the creation of FiTT material such as fitness videos and regularly posting these on the app.
- Identifying new audiences within the missions community who could benefit from these services.
- Streamlining admin tasks while ensuring a close, relational approach.
- Ensuring that Talent Trust is prominently in the background, strategically consider the benefit of these plans to Talent Trust, as Talent Trust is effectively paying for these services to exist.
- Ensuring that these programs adhere to Talent Trust's values and branding.
- Work with the trainers and coaches:
 1. Gather feedback from users to inspire and encourage trainers/coaches in the work they are doing.
 2. Identify and recruit new trainers/coaches when appropriate.
 3. Work with lead coaches/trainers to:
 - Ensure that there is a consistent level of service provided.
 - Develop new courses/programs that could expand the scope of the service where beneficial.

What you won't be doing

- Everything on your own, this is a team/collaborative effort between those here at Talent Trust, and our coaches and trainers, who all want this to succeed.

Who are you

- Someone who is passionate about healthy living and has a passion and an interest in seeing others reach their potential.
- You are self-motivated and passionate about developing a business or service.
- Comfortable leading team discussions to move towards a common goal.
- Able to work independently, but also able to inspire and collaborate with others to develop new initiatives.
- Able to put yourself in others shoes and consider how best to communicate with them.
- Able to understand the different areas of value that these services can offer to both missionaries and Talent Trust, and manage and develop them to bring the greatest value.

You know you are successful when...

- The existing FiTT and Thrive Together services are running with a consistent participant experience that is engaging.
- Participants are recommending the services to their friends.
- We have growing numbers of trainers and participants.
- There is widespread awareness of these services amongst missionaries.

If this role description sounds like something that fits you, we want to explore how you could join our team.

Talent Trust is convinced that the mission deserves the best. We aim to provide the best products and services, and we are looking to hire the best people to serve missionaries.